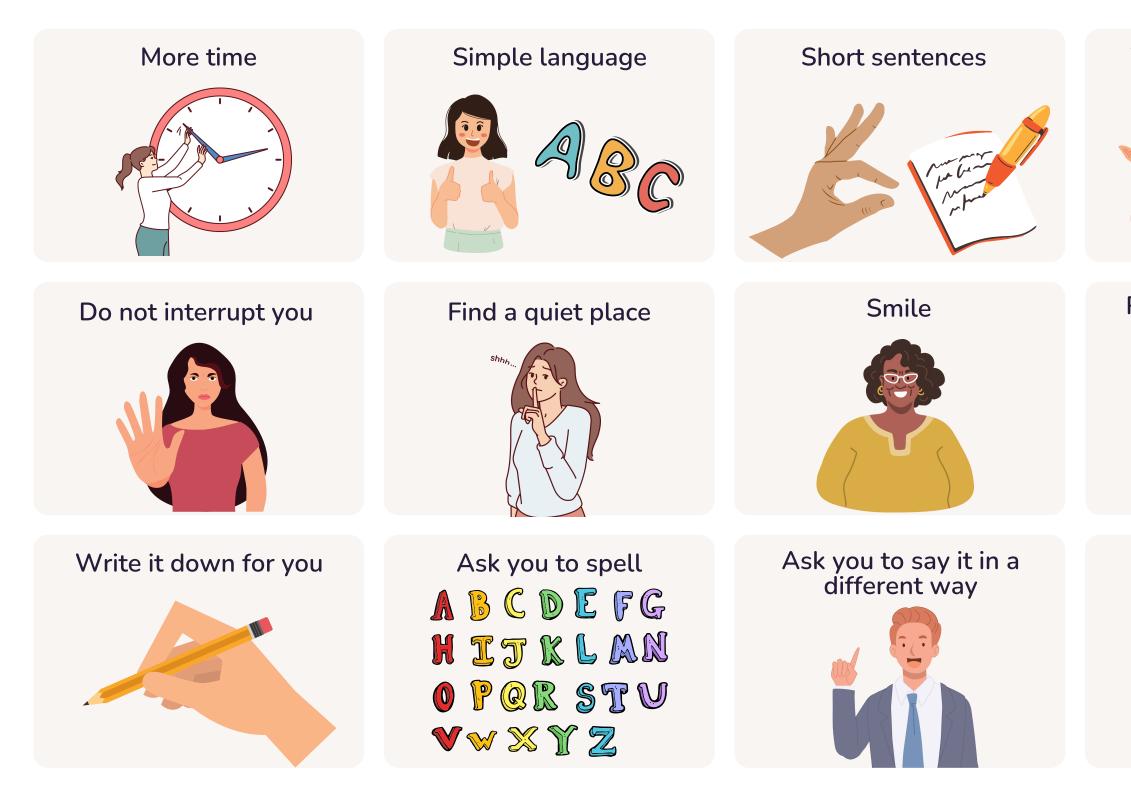


# How can we help?







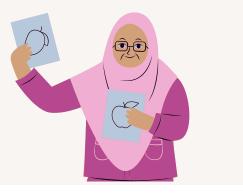
### Talk to you normally



#### Repeat back to check we understood



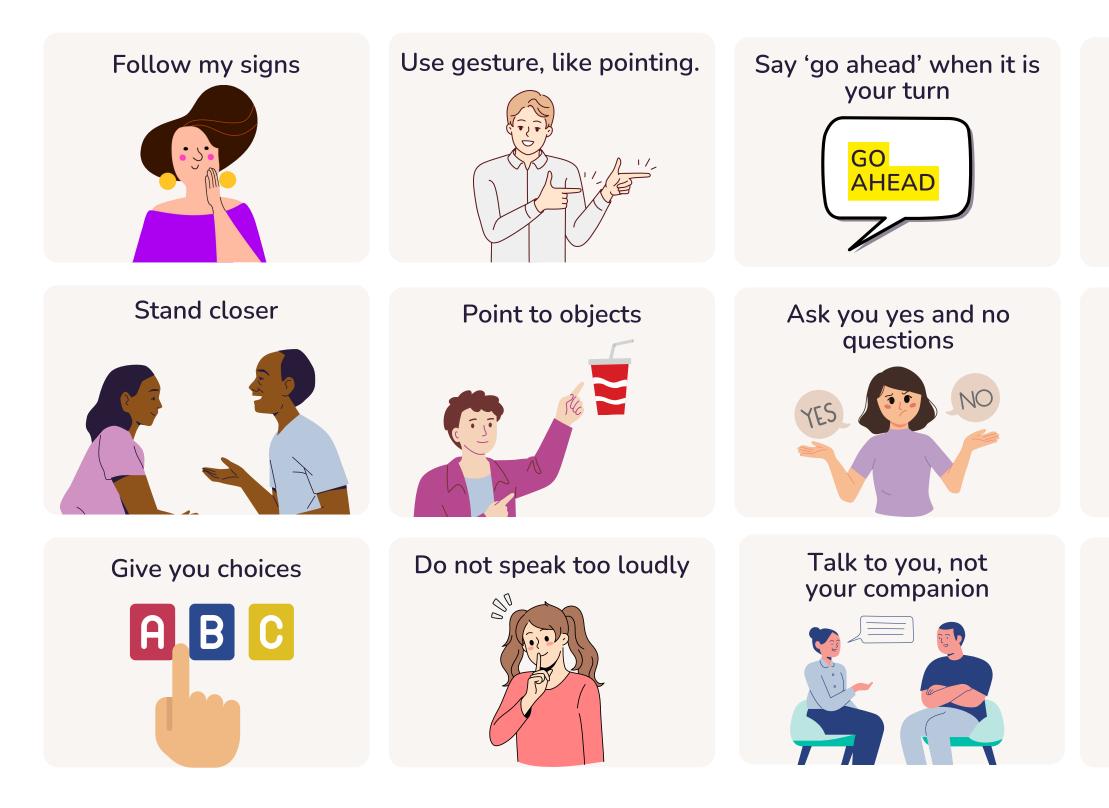
#### Show you pictures



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## How can we help?









#### Do not pretend to understand you



Ask if you have any questions



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